

Data Integrity Check Instructions

For

ClaimsConnect™

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www.helper.com

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Checking Your Data's Integrity

The ClaimsConnect Data Integrity Check is a tool that organizes, optimizes and repairs your SecureConnect database.

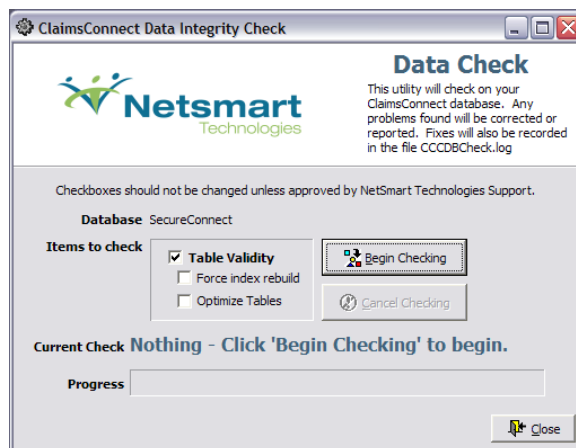
Over time, your database can grow to contain thousands of pieces of data, and small inconsistencies may appear. Your data can also be damaged anytime you need to close out of the program because of freezing or restart your computer due to a crash while ClaimsConnect is still running. When your data becomes damaged, it is known as *database corruption*.

It is important to maintain your database on a regular basis to prevent and repair corruption. To do so, you should run the ClaimsConnect Data Integrity Check on a regular basis.

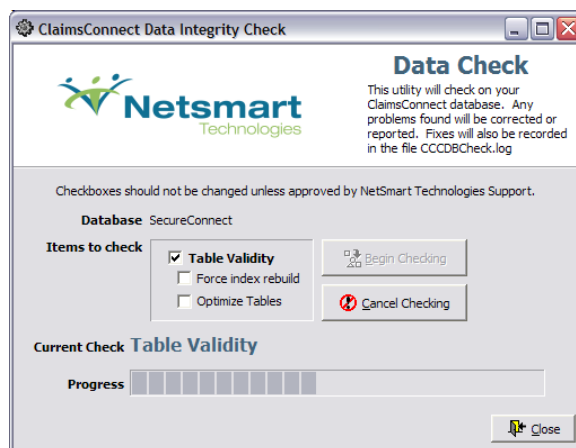
Note: To use the Data Integrity Check utility, you must close ClaimsConnect. If you're running ClaimsConnect in a client-server configuration, make sure you close all instances of ClaimsConnect across all workstations.

To run ClaimsConnect's data integrity check

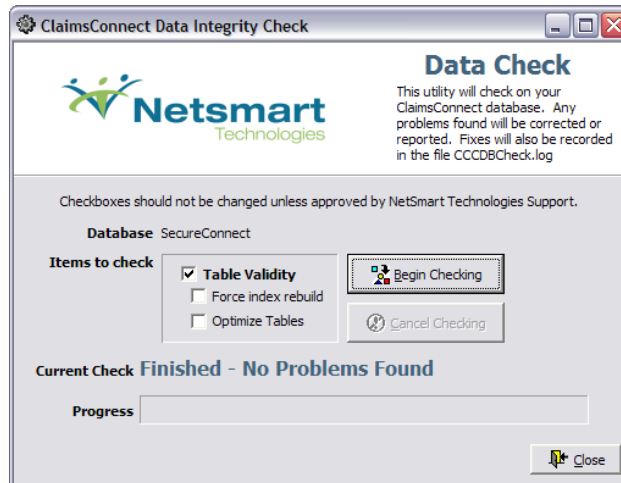
- 1 From your Windows desktop, select **Start | Programs | ClaimsConnect | Data Integrity Check**. The ClaimsConnect Data Integrity Check window displays:



- 2 Click **Begin Checking**. The utility displays a progress bar as it checks your database:



- 3 Once complete, the utility displays a final message:



Note: If the Data Integrity Check reports any errors it can not fix, call the support department.

- 4 Click **Close** to exit the ClaimsConnect Data Integrity Check.