

## Helper v7.6.3 Changes

**Helper v7.6.3 is an update containing some fixes and enhancements to v7.6. If you're already on v7.6, v7.6.1, or v7.6.2, you should upgrade to version v7.6.3.**

**A database transfer is not required when upgrading from a previous v7.6 version.**

### Changes included in this update:

- In the ERA ledger, the procedure tab would display “patient\_name\_number” before the patient names. We have changed this so Helper will now display “Patient” before the patient names.
- When processing an ERA, the Batch Payment would use the current date as the payment date. The Batch Payment has been updated so it will use the payment date recorded in the ERA.
- There are new options under Setup, Preferences, Credit Cards. The first option allows you to decide if the credit card numbers are stored for future use or not. The second option allows you to clear any existing credit card information at any time.
- When you create an Electronic Statement, if you have a session with a payment from the insurance company but there is no payment from the patient, it will display the correct balance but will not show the payment from the insurance company until a payment is made by the patient (or whoever the Electronic Statement is for).
- When the “no lab charges” option is checked on the patient Facesheet nothing will print in the outside lab charges amount field (box 20) of the CMS-1500. (We previously printed \$0.00 when the “no” checkbox was checked.)
- In scheduler, if you entered a non-session appointment and checked off the all day event box it would block out the whole day in scheduler. If you then tried to schedule and save a session during that blocked out event, nothing would happen, even though the add appointment window would be displayed on the screen. This has been corrected so it will now show the proper conflict warning and will allow you to save the appointment.
- The Statement does not print when there is a \$0.00 charge for the billing party. This has been fixed.
- We have added a “Status” column to the Transaction Ledger to show the session status.
- An error occurred when exporting the Credit Card Ledger to Excel. This has been fixed.

- When processing a credit card the program stored an incorrect authorization number. We have updated the program so it will store the proper authorization number.
- When reprinting a credit card receipt Helper erroneously displayed the “Processed” date as the current date instead of the original date the credit card was processed. Helper will now display the original processed date on the receipt.