

Helper 7.3 Minimum System Requirements

Helper¹

Operating System²	MS Windows XP Professional, limited support on MS Windows Vista, see below**
Microprocessor	Intel Pentium III 750 MHz (minimum)
Memory / RAM	512 MB (minimum)
Available Hard Drive Space	100 MB
CD ROM Drive	Required
Monitor	SVGA
Mouse	Required
Modem	Minimum V.90 56kbps ⁵ dial-up, broadband recommended
Backup Device	CD/DVD RW Drive or USB thumb drive
Network Interface Card	Required for networking and broadband Internet connectivity
Sound Card	Recommended
Speakers	Recommended
Word Processing	MS Word (required for Mail Merge)
Spreadsheet	MS Excel (Required for export to Excel)
Virus Protection	Highly Recommended
Internet Connectivity	Highly Recommended ⁵
Printer	Laser printer recommended for printing HCFA 1500 Claim Forms

Helper Database Server³

Operating System²	MS Windows XP Professional, MS Windows 2003 Server, limited support on MS Windows Vista, see below**
Microprocessor	Intel Pentium III 750 MHz (minimum)
Memory / RAM	512 MB (minimum)
Available Hard Drive Space	100 MB
CD ROM Drive	Required
Monitor	SVGA
Mouse	Required
Modem	Minimum V.90 56kbps ⁵ dial-up, broadband recommended
Network Interface Card⁴	Required
Network Protocols	TCP/IP
Network Switch	10/100 Base-T
Network Cables	Category 5 Twisted Pair
Sound Card	Recommended
Speakers	Recommended
Word Processing	MS Word 2000 (required for Mail Merge)
Spreadsheet	MS Excel 2000 (Required for export to Excel)
Virus Protection	Highly Recommended
Internet Connectivity	Highly Recommended ⁵
Uninterruptible Power Supply	Recommended

Therapist Traveler v.2

Palm Operating System	Palm 3.5 or higher
Software	Therapist Helper 7.3
Windows Operating System	MS Windows XP Professional, limited support on MS Windows Vista, see below**
Active Maintenance Contract	Required

Expedite! Credit Card Processing Software

Software	Helper 7.3
Windows Operating System	MS Windows XP Professional, limited support on MS Windows Vista, see below**
Internet Connectivity	Required
US Data Capture Merchant Agreement	Required
Active Maintenance Contract	Required

SecureConnect 5

Software	Helper 7.3
Windows Operating System	MS Windows XP Professional, limited support on MS Windows Vista, see below**
Hardware	See Helper 7.3
Internet Connection	Required to transmit over Internet ⁵
Telephone Modem and Line	Required to transmit over telephone line ⁵
Active Maintenance Contract	Required

¹ System requirements are for Helper in a non-networked setting or for the Helper Client when using Helper in a networked setting.

² Helper does not run on the Macintosh Operating System.

³ System requirements are for Helper Server in a networked setting or for the Helper Client installed on the same computer as the Helper Server when using Helper in a networked setting.

⁴ Wireless and Wide Area Networks are not recommended for networked versions of Helper.

⁵ SecureConnect can transmit via the Internet using a dial-up or broadband Internet connection. SecureConnect can transmit over an analog telephone line using a modem.

****Support for the use of Helper on Microsoft Windows Vista operating system is as follows:**

- You must be using Vista Business or Vista Home Premium only
- You must be setup as the "Super Administrator" to install and use Helper & SecureConnect and you must know how to enable this yourself. We cannot instruct you how to access the Super Administrator account.
- User Account Controls (UAC) must be disabled
- Helper & SecureConnect must be installed into the root of C:\ - not in Program Files