

## COMPLETE CARE RECORD, PRACTICE MANAGEMENT, CLAIMS PROCESSING AND E-PRESCRIBING SOLUTION FOR PRIVATE PRACTICES

myHelper software from Netsmart is designed to meet the unique needs of psychologists, psychiatrists, counselors, social workers and other therapy-related providers. Our web-based solution provides clinical and financial management features that are easy-to-learn.

myHelper provides the foundation for a comprehensive, centralized approach to client, case and clinical management that supports improved care coordination. It has a fully web-based interface that allows real time access to client records, both in the office and in the field, resulting in an integrated approach to client services. By eliminating redundancies in data collection and streamlining service delivery procedures, our EHR solution provides the foundation for practices to improve their quality of care.

### IMPROVE CASH FLOW

With reduced billing time and improved tracking, myHelper gives you more time for patient care and improves your revenue cycle, allowing you to get paid faster with less frustration.

- Ensure acceptance of insurance claims and reduce rejections with myHelper's full support for NPI numbers and CMS1500 claim forms, as well as the latest electronic claim standard (ANSI 5010)
- Understand your cash flow, gain insight into your best referral sources, and track patient activity with flexible reporting options
- Improve payment time and process credit card payments conveniently at the time of service with optional Expedite! Software
- Reduce reimbursement time by sending and managing your claims and patient statements electronically with optional ClaimsConnect
- myHelper ERA's allow you to receive EOB's electronically and automatically apply insurance payments to sessions, prepare secondary claims, and add claim adjustment codes for secondary insurance claims

## CORE features of myHelper

### Scheduling

- Check in abilities (check patient in, cancel appointment with reason indicated, mark patient as no shows)
- Establish reoccurring appointments
- System can send the patient an email or text message reminder about appointment to reduce no shows
- Scheduler search functions

### Clinical Features

- Assessments
- Progress notes (family, individual)
- Supports group therapy progress notes
- Collateral contact files
- CPOE support
- Standard information exchange for HIE or Referrals

### Billing features

- Tracking/collecting co-pays & outstanding payments
- Creating claims (paper statements and 837)
- Printable billing statements for patients

# myHelper (continued)

## SAVE TIME

With the time-saving features in myHelper, your productivity will increase, freeing up more of your time to spend with clients.

## HIPAA COMPLIANCE

With features that meet current transaction and security regulations, myHelper turns the “burden” of HIPAA into office productivity.

- myHelper safeguards your clients’ Protected Health Information (PHI) with features such as the ability to hide PHI from unauthorized eyes and set access rights for office staff
- Audit trail features for monitoring login usage, edits, additions and deletions to patient records

## ELECTRONIC PRESCRIBING\*

Medication prescription errors are an increasing problem in all areas of healthcare, including behavioral health. Easy-to-use e-Prescribing software capabilities allow doctors to quickly send prescriptions to pharmacies via the internet, with access to a nationwide database of pharmacies and medication error notifications that help alert physicians to drug-drug and drug-food conflicts.

## CONTACT US TODAY

See why more than 20,000 private practice providers have chosen a Netsmart solution to run their practices.



For more information on myHelper, please scan the QR code or visit [www.helper.com](http://www.helper.com), or call 800.343.5737.

## UNLIMITED CUSTOMER SUPPORT AND ONLINE COURSES FOR CONTINUING EDUCATION\*

Our goal is to be a resource that helps make you successful! myHelper provides telephone and e-mail access to a knowledgeable, dedicated support staff that stands ready to help you maximize the effectiveness of Helper within your unique practice environment.

In addition, as a myHelper client, you have access to myLearningPoint web-based training for a small annual fee, enabling you to take courses at times convenient for you. With myLearningPoint, you have access to hundreds of online courses in behavioral healthcare, safety, and compliance, many with CEUs available.

## JOIN THE LEADER

myHelper eases the burden of paperwork and increases cash flow, allowing more time and resources for interacting with your patients and building your practice.