



## Helper Version 9.6.2 Features

Release date: April 2020

### ERA Changes

1. Added the patient's member ID to the printed EOB.
2. Fixed an issue with applying a payment to the correct billable party. The error was that patient could not be found.
3. Changed how the payment amount was being calculated. Payments should now properly account for responsible parties.

### Scheduler

Corrected an issue with Copy Day feature. It will now use the All Providers Check box if enabled in the Multi-user Access to Patients tab.

### NCHIE

Complies with North Carolina Health Information Exchange requirements

### Diagnosis Codes

Update includes latest 2020 Diagnosis codes as of March 2020.